**M** Gmail                                                                    **Dropi Plus <dropiplus@gmail.com>**

## New Dropship account
18 messages

**openplatform@banggood.com** <openplatform@banggood.com>                    Fri, Sep 17, 2021 at 1:13 PM
To: dropiplus@gmail.com

Hi George,

Now your store has successfully linked to our API, you can use it now. If you need to check your account information, you can check here.

https://www.banggood.com/index.php?com=account&t=dropshipAccountInfo

Hope this will be helpful for you. Thanks

Best regards,

Kristen

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Please leave us your comments here. Your feedback is very important to us.
We will cautiously consider every single email and comment you send us.



**Dropi Plus** <dropiplus@gmail.com>                                         Mon, Oct 11, 2021 at 4:58 PM
To: openplatform@banggood.com

Hi Kristen,

Can you please add this IP **88.198.122.250**, to the white-listed IPs, so I can import products directly to my website?

Kind Regards,
George Konstantinidis
[Quoted text hidden]

**openplatform@banggood.com** <openplatform@banggood.com>                    Tue, Oct 12, 2021 at 9:30 AM
To: dropiplus@gmail.com

Hi George,

IP 88.198.122.250, has been added to the whitelist.  Yes you can import products directly to your own website. Thanks

Best Regards,

[Quoted text hidden]

**Dropi Plus** <dropiplus@gmail.com>                                         Wed, Feb 9, 2022 at 11:39 AM
To: openplatform@banggood.com

Hi,

Can you please whitelist Ips **172.31.1.100** and **104.21.12.23** as well, cause we are having some issues getting information from your API?

Thank you very much!

[Quoted text hidden]

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**openplatform@banggood.com** <openplatform@banggood.com>
To: dropiplus@gmail.com
Thu, Feb 10, 2022 at 8:50 AM

Hello dear,

Thank you for your support. I have changed your IP address to **172.31.1.100** and **104.21.12.23**. If you have any questions, pls contact me.

Best regards,

Vicky,

WhatsApp/WeChat: 86 16637807441

[Quoted text hidden]

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**Dropi Plus** <dropiplus@gmail.com>
To: openplatform@banggood.com
Mon, Feb 14, 2022 at 2:45 PM

Hi Vicky,

Please read below the message we got from the provider of the plugin that syncs stock and prices...

> Hello,
> I am getting this error: **Failed to get access token: Illegal IP address**
> You need to reactivate your key in your Banggood account. Banggood blocks the key if there has not been a purchase within a month. And in order to activate it, you need to make any purchases using your account.

But there are purchases made and we can't sync the stock and prices!

Can you please check it out for me?

Kind Regards,
George

[Quoted text hidden]

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**openplatform@banggood.com** <openplatform@banggood.com>
To: dropiplus@gmail.com
Tue, Feb 15, 2022 at 9:35 AM

Hello dear,

Please confirm whether your email account and IP address are correct. I checked the API permissions corresponding to your email account. It is normal. Banggood blocks the key if there has not been a purchase within a month.

| app_id | IP | email |
| --- | --- | --- |
| bg61446390ccc2d | 172.31.1.100 | dropiplus@gmail.com |
| bg61446390ccc2d | 104.21.12.23 | dropiplus@gmail.com |

[Quoted text hidden]

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**Dropi Plus** <dropiplus@gmail.com>
To: openplatform@banggood.com
Tue, Feb 15, 2022 at 12:41 PM

Hi,

The **104.21.12.23** have no idea where it resolves. Can you plz change it to **172.67.151.79** to try it out?

G.

[Quoted text hidden]

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**openplatform@banggood.com** <openplatform@banggood.com>
Wed, Feb 16, 2022 at 11:15 AM

To: dropiplus@gmail.com

Hello dear,

The IP address 172.67.151.79 has been modified successfully, please check it.

[Quoted text hidden]

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**Dropi Plus** <dropiplus@gmail.com>                                    Thu, Feb 17, 2022 at 9:13 AM
To: openplatform@banggood.com

This is what they told me

Hello,

I am still getting this error: **Failed to get access token: Illegal IP address**

Perhaps your key is blocked for the reason that you do not have orders. Have you contacted Banggood support?

Can you check the issue regarding the orders? I have orders on my account, I just make them from your eShop, until we finish creating the site. Is that OK with your API?

Regards,

George

[Quoted text hidden]

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**Dropi Plus** <dropiplus@gmail.com>                                    Thu, Feb 17, 2022 at 10:21 AM
To: openplatform@banggood.com

I'm asking you this, cause this is what I see in my account

| Total Sales | Total Orders | Sales needed to reach next level | Dropship Discount |
|---|---|---|---|
| 0,00€ | 0 | 26.398,99€ | 7% |

https://www.banggood.com/index.php?com=account&t=dropshipAccountInfo
[Quoted text hidden]

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**openplatform@banggood.com** <openplatform@banggood.com>                                    Thu, Feb 17, 2022 at 12:05 PM
To: dropiplus@gmail.com

Hello dear,

Is your website: https://dropiplus.com? Let me check if it's the URL.

[Quoted text hidden]

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**Dropi Plus** <dropiplus@gmail.com>                                    Thu, Feb 17, 2022 at 12:29 PM
To: openplatform@banggood.com

Yes, that is the site.
[Quoted text hidden]

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**openplatform@banggood.com** <openplatform@banggood.com>                                    Fri, Feb 18, 2022 at 6:05 AM
To: dropiplus@gmail.com

Hello dear,

I would like to confirm with you again the following information:

Your Dropship account( email): dropiplus@gmail.com

You shop URL: https://dropiplus.com

Your IP address: 172.67.151.79 and 172.31.1.100

If the above information is correct, I suggest that you ask IT to check your API. I see that your API can be used normally.

[Quoted text hidden]

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**Dropi Plus** <dropiplus@gmail.com>                                        Fri, Feb 18, 2022 at 11:40 AM
To: openplatform@banggood.com

Hi,

Can you plz make another change on the IPs, cause we are trying to figure out what is wrong and I will pass your info to the people with the plugin.

Please change the IP 172.67.151.79 to **88.198.122.250**. This is the main server's IP, so I believe it will be fine.

Thank you for all your help!

Kind regards,
George
[Quoted text hidden]

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**openplatform@banggood.com** <openplatform@banggood.com>                                        Fri, Feb 18, 2022 at 12:25 PM
To: dropiplus@gmail.com

Hello George,

Thank you for your support. I have changed your IP address to **88.198.122.250.** I would like to confirm with you again the following information:

Your Dropship account( email): dropiplus@gmail.com
Your shop URL: https://dropiplus.com
Your APP ID: bg61446390ccc2d
Your IP address: 88.198.122.250 and 172.31.1.100

If you have any questions, pls contact me.

Best regards,

[Quoted text hidden]

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**Dropi Plus** <dropiplus@gmail.com>                                        Fri, Feb 18, 2022 at 12:27 PM
To: openplatform@banggood.com

Yes, this information is correct!

G.
[Quoted text hidden]

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**openplatform@banggood.com** <openplatform@banggood.com>                                        Mon, Feb 21, 2022 at 12:35 PM
To: dropiplus@gmail.com

Hello George,

When the above information is correct, I checked your account status again, and it is still normal. I suggest you communicate with your IT department about the connection API.

[Quoted text hidden]